

WHO WE ARE - Company Presentation QUALITY Policy

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Company Presentation

BLF srl, born 1982, is a modern, dynamic and efficient company operating on a surface of around 10.000 m² of which 7.000 are covered.

An orderly yet constant growth, has enabled the acquisition of numerous technologies that, supported. by adequate investments, allow the production of a wide range of high temperature cables, thermoregulation cables, insulating and protective sheaths, monotubes and coated pipes for steam ironing systems with advanced plants and with a working process totally integrated within the company.

BLF is very **attentive towards Customer's requirements** and is very willing to cooperate in order to find the best possible solutions. The **engineering** of the **products** and of the **production systems**, brings continuous innovations to **BLF** and contributes to allow problems solving for matters submitted to us by our customers. The special products successfully developed are many.

The *Organization of BLF's Production* is flowing, efficient and painstaking.

The most attention is dedicated to all aspects of management and activities of receipt, warehousing, identification, traceability and repeatability of our products.

The modernly and completely equipped *test and inspection laboratory* allows *BLF* to grant a constant and documented monitoring on production.

All raw materials are purchased and inspected in the stage of entering the warehouse, on the basis of clear and detailed Technical Specifications. This allows to obtain **global high-quality results.**

The very complex and thorough **Computer System**, developed in-house, is continuously evolving and being enhanced, and this allows **BLF** to manage and trace most precisely all company activities. Particular care is dedicated to the complementary aspects in order to provide documentation to Customers quickly, synthetically and precisely.

The Catalogue contains all information about each single product in order to guarantee complete transparency and contractual assurance further to being a very useful tool for our customers. The technical sheets contained in the catalogue are also **available on Internet**. All technical sheets

contained in the catalogue are constantly updated and simultaneously released in internet.

The **ISO9001 System Certification** dated 1996 and updated in compliance with the norm **ISO9001:2015** on **01-03-2018**, added to the numerous **product certifications** obtained from the most important International Quality Assurance bodies, allow **BLF** to gain credit with a very wide range of **Italian** and **foreign** Customers. All this represents a valid security of the global quality level.

PROFESSIONALITY, COMPETENCY, TRANSPARENCY, HONESTY ARE THE RULE FOR US.



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QUALITY Policy

The quality policy implemented by **BLF** is aimed at customer satisfaction (an essential condition without which the company's corporate purpose could not be implemented).

Customer satisfaction cannot ignore:

- Compliance with current laws and regulations.
- Cost-effectiveness of the results.
- Products safety.
- Absolute correctness, maximum clarity and transparency in every type of relationship.

The philosophies that have inspired the entire organization system, have always been inspired by the aforementioned principles, so as to obtain a result that is certainly suited to the needs.

It is only through the definition and good execution of each individual activity that the result of each individual process is achieved, without excessive effort.

In **BLF** every single activity has been defined in details, where possible, and in broad terms where the professionalism of the people in charge allows it.

Great importance has always been attributed to the computerized management system.

In order to guarantee maximum adequacy of the system to the needs, all the analysis is carried out internally, by **BLF**. This allows us to maintain and continuously update this complex system, that, at the same time, is streamlined and functional and certainly suited to needs.

The IT system, procedures, technical documentation, forms and naturally the preparation of the people responsible for each individual activity, guarantee the implementation of the management quality policy.

The system and methodologies applied immediately highlight any possible anomalies and non-compliances, and allow continuous review of the adequacy of the procedures and means.

Each activity is consequential and integrated (e.g.: if a raw material is not previously defined with a purchasing technical sheet, it cannot be purchased; or it is not possible to produce without a production order which, in turn, can only be issued with a master data / bill of materials).

There are therefore all the tools to always ensure the satisfaction of the previously defined requirements and to improve those requirements which, in light of the results, would prove to be lacking compared to the implemented policy.